

# LIMITED EXPRESS WARRANTY - CMH SERIES COILS

Congratulations on purchasing your new HVAC equipment. It has been designed for long life and reliable service, and is backed by one of the strongest warranties in the industry. Your unit automatically qualifies for the warranty coverage listed below, provided you keep your proof of purchase (receipt) for the equipment and meet the warranty conditions.

## LIMITED SIX (6) YEAR PARTS EXPRESS WARRANTY

All parts are warranted to be free from defects in workmanship and materials for normal residential use and maintenance for six (6) years from the date of purchase by the original consumer for the original residential installation, when the coil is installed in an AHRI matched system. Register the product within 60 days of the purchase for the AHRI-matched system warranty.

## EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance— Heat Controller recommends that regular inspection/maintenance be performed according to the Installation/Operation/Maintenance Manual. Additionally, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are not covered by this Limited Ex-press Warranty. It also does not cover any portion or component of the sys-tem that is not supplied by Heat Controller, regardless of the cause of failure of such portion or component.

## CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to the Heat Controller operating instructions included with the unit and cannot have been subjected to accident, neglect or misuse, alteration, improper repair, or an act of God (such as a flood)
- Installation was done by a trained, licensed or otherwise qualified HVAC dealer/contractor
- Performance has not been impaired by use of any product not authorized by Heat Controller or by any adjustments or adaptations to components
- Serial numbers and/or rating plate have not been altered or removed
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around the unit has not been restricted
- Unit remains in the original residential installation
- Any extended warranty is valid to original purchaser only (non- transferrable)
- Owner must supply proof of proper maintenance over the life of the unit
- Unit was not purchased over the internet

## DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The original consumer must register at [www.heatcontroller.com](http://www.heatcontroller.com) within 60 days of purchase. **The original consumer must retain a receipted bill of sale as proof of warranty period. To receive the AHRI-matched system warranty, also retain proof of the AHRI-matched system installation (part numbers, serial numbers, purchase and installation dates).** Without this proof, the warranty begins on date of shipment from the factory.



Please visit [www.heatcontroller.com](http://www.heatcontroller.com)  
to register your new product

## REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Heat Controller replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. Access to the unit for service is the owner's responsibility. If for any reason the replacement part/product is no longer available during the warranty period, Heat Controller shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

## LIMITATION OF LIABILITY

1. **EXCLUSION OF ALL IMPLIED WARRANTIES AND LIMITATION.** There are no other express or implied warranties. Heat Controller makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
2. All warranties implied by law are limited in duration to the five-year term of the AHRI matched system Pars Warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**
3. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.
5. Heat Controller will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

**COMMERCIAL INSTALLATION LIMITED EXPRESS WARRANTY** When installed in a commercial application, all parts are warranted to be free from defects in material and workmanship for ONE YEAR from the date of purchase by the original consumer for the original installation.

*Please follow the below steps to register your product.*

- **Please log onto our website [www.heatcontroller.com](http://www.heatcontroller.com)**
- **Resources**
- **Product Registration**
- **Complete the requested information in all caps especially the Email Address**
- **Press the "Continue" button at the bottom**
- **A copy of the registration will be sent to the email address that you entered at the top of the page for your records**

## KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

Apply Serial Number and Model Number sticker here (from product carton). If unavailable, write serial number and model number below (can be found on unit rating plate).

Date of Purchase \_\_\_\_\_ Date Installation Completed \_\_\_\_\_  
 Component of new HVAC system  Replacement furnace only

Remember to retain your bill of sale as proof of warranty period and ownership.